

# Mission, Vision, Values

## *Our Mission:*

To Provide Excellence in Psychiatric Care

## *Our Vision:*

Together, we will be the provider and employer of choice in the communities we serve.

*We will accomplish this through:*

- Provision of statistically superior care
- Achievement of high satisfaction levels
- Greater market share presence in the communities we serve
- Sound financial performance

## *Our Values:*

### **Compassion**

- Respond to our patient's needs with compassion and tenderness
- Make customers and their needs a primary focus of our action
- Develop and sustain productive customer relationships
- Seek first to understand rather than to be understood

### **Attitude**

- Display a caring and courteous attitude under all circumstances
- Seek opportunities to work with each other to achieve our goals
- Celebrate individual and team accomplishments

### **Respect**

- Uphold the dignity of every individual
- See and listen through the eyes and ears of others
- Embrace a culturally diverse work environment
- Take responsibility for all your actions

### **Excellence**

- Exceed the needs and expectations of those we serve
- Assume responsibility and accountability for successfully completing assignments
- Self-impose standards of excellence rather than having standards be imposed

